



## Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of resident satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

### THE 2019 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Simpson Property Group LP  
Denver, Colorado  
Category I Winner

Lewis Apartment Communities  
Upland, California  
Category II Winner

Regency Multifamily  
Champaign, Illinois  
Category III Winner

Cathcart Group  
Charlottesville, Virginia  
Category IV Winner

Nationwide Realty Investors  
Columbus, Ohio  
Category IV Winner

Busbee Management Services, LLC  
Asheville, North Carolina  
Category V Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



**CEL & Associates, Inc.**  
*Real Estate Strategies, Benchmarking & Performance Solutions*

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