



## Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors "The Best In The Industry" for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of tenant satisfaction.

CEL & Associates, Inc. is the nation's largest surveyor of tenant satisfaction within the real estate industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

### THE 2015 COMMERCIAL REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

*Lillibridge Healthcare Services, Inc.*  
Chicago, Illinois  
Category I Winner

*Regency Properties*  
Evansville, Indiana  
Category II Winner

*Gaedeke Group, LLC*  
Category III Winner

*Biltmore Farms, LLC*  
Asheville, North Carolina  
Category IV Winner

To learn more about the A List or how your company may be eligible for next year's awards, contact:



**CEL & Associates, Inc.**  
Real Estate Strategies, Benchmarking & Performance Solutions

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