



Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of resident satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

THE 2013 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Village Green Management Company
Farmington Hills, Michigan
Category I Winner

Simpson Property Group LP
Denver, Colorado
Category II Winner

Lewis Apartment Communities
Upland, California
Category III Winner

Regency Apartments
Champaign, Illinois
Category IV Winner

Cathcart Group
Charlottesville, Virginia
Category V Winner (Tie)

Gumenick Properties
Richmond, Virginia
Category V Winner (Tie)

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



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