



Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of resident satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

THE 2011 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Village Green Management Company
Farmington Hills, Michigan
Category I Winner

Simpson Property Group LP
Denver, Colorado
Category II Winner

Lewis Apartment Communities
Upland, California
Category III Winner

Regency Apartments
Champaign, Illinois
Category IV Winner

Curtin Property Company
Overland Park, Kansas
Category V Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



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