



Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of tenant satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of tenant satisfaction within the real estate industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

THE 2011 COMMERCIAL REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Corporate Office Properties Trust
Columbia, Maryland
Category I Winner

Crescent Real Estate Equities, LLC
Ft. Worth, Texas
Category II Winner

Regency Properties
Evansville, Indiana
Category III Winner

The Tower Companies
Washington Metro
Category IV Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



CEL & Associates, Inc.
Real Estate Strategies, Benchmarking & Performance Solutions

Tel: 310.571.3113 • Email: cel@celassociates.com