



Best in the Industry

The A List for Real Estate Excellence, part of the National Real Estate Customer Service Awards Program, honors “The Best In The Industry” for their ability to perform at a higher standard in providing quality customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on our national survey of resident satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of resident satisfaction within the multifamily industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program assessment and data; leadership training; and operational assessments to the real estate industry.

THE 2010 MULTIFAMILY REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

Village Green Management Company
Farmington Hills, Michigan
Category I Winner

CWS Apartment Homes LLC
Austin, Texas
Category II Winner

Simpson Property Group LP
Denver, Colorado
Category II Winner

Lewis Apartment Communities
Upland, California
Category III Winner

Continental Realty Corporation
Baltimore, Maryland
Category IV Winner

Gumenick Properties
Richmond, Virginia
Category V Winner

Regency Apartments
Champaign, Illinois
Category V Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



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