



## Best In The Industry

The A List Award for Real Estate Excellence is a part of the National Real Estate Customer Service Awards Program. The A List honors “The Best In The Industry” for their ability to provide the highest level and quality of customer service throughout their portfolio. CEL & Associates, Inc. is honoring those companies that have achieved the highest levels of service excellence based on a national survey of tenant satisfaction.

CEL & Associates, Inc. is the nation’s largest surveyor of tenant satisfaction within the real estate industry. The firm specializes in providing: strategic planning services; benchmarking and client/customer satisfaction surveys; compensation program design and benchmarking; leadership training; and operational assessments to the real estate industry.

### THE 2010 COMMERCIAL REAL ESTATE CUSTOMER SERVICE AWARD WINNERS (By Category)

***Corporate Office Properties Trust***  
Columbia, Maryland  
Category I Winner

***Crescent Real Estate Equities, LLC***  
Houston, Texas  
Category II Winner

***Akridge***  
Washington, D.C.  
Category II Winner

***Granite Properties LLC***  
Dallas, Texas  
Category III Winner

***REDICO Management, Inc.***  
Southfield, Michigan  
Category IV Winner

To learn more about the A List or how your company may be eligible for next year’s awards, contact:



**CEL & Associates, Inc.**  
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